

# Mosaic 1.4

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## 1 ABOUT

### 1.1 DESCRIPTION

dCS Mosaic is a carefully assembled collection of hardware and software modules that, when combined, provide a listener with easy and intuitive access to a vast catalogue of digital music. Whether it's high-resolution files stored on a listener's own server or an Internet Radio broadcast from a distant land, Mosaic ensures the music and audio you love are only a few convenient taps away.

This update brings new features and enhancements to the user experience.

### 1.2 VERSIONS

dCS Mosaic Controller: 1.4 (143)

*Note: No update to product firmware is required for Mosaic 1.4. Therefore, network firmware will remain at version 509.*

### 1.3 AVAILABILITY AND DISTRIBUTION

dCS Mosaic Control 1.4 will be available for all dCS customers.

To update, customers can access the latest version of dCS Mosaic Control via Google Play or the App Store.

## 2. WHAT'S NEW

### 2.1 NEW FEATURES

- Volume dial – Volume adjustment is implemented by a virtual rotary-dial, giving a much more familiar feel constituent with a traditional mechanical volume dial.
- Grid view – it is now possible to view search results and libraries in grid view. This enables the user to have a clearer view of album artwork.
- Search by music service – searches can now be filtered based on the music streaming services and servers that have been configured. This allows for customers to get to the music they love with greater ease
- Connect to IP address – To assist in diagnosing issues with customer networks where the app is unable to automatically discover dCS streaming devices, we have implemented a “direct connect” feature which, used in conjunction with the IP address of the dCS device obtained from the devices front panel menus and display, allows us to assist in identifying and advising on network issues that are external to the dCS hardware and app but which can cause the customer to have a less than ideal experience.

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## 3. SUPPORT

### 3.1 RESOURCES AND ASSISTANCE

If you're having issues with any aspects of your dCS product, we have an extensive network worldwide available to assist you.

Your first line of support should always be your nearest dCS dealer or distributor. Our partners are rigorously trained in every aspect of our product line, so they are well-equipped for most issues or queries.

You can find your nearest dealer or distributor at [dcsaudio.com/dealer-locator](https://dcsaudio.com/dealer-locator)

Alternatively, you can also visit the dCS Community forum ([dcs.community](https://dcs.community)), where you will find complete documentation for Mosaic, along with useful FAQs and information regarding common technical and support topics. There is a dedicated Support area where you can post any questions you may have.

You may also contact the dCS support team directly by email at [support@dcsaudio.com](mailto:support@dcsaudio.com). We aim to respond to any queries by the close of the next workday.

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